

WORCESTER COUNTY DEPARTMENT OF RECREATION & PARKS REFUND POLICY

Youth Refund Policy

If the staff of the Worcester County Department of Recreation & Parks cancels an entire program, the staff will refund all monies. All refund payments will be paid in the form of a county check issued to the payer.

Other cancellations on the part of the participant will be refundable as long it occurs before the program start date or within 2 weeks after the start of a program for our 12-week programs. Other cancellations on the part of the participant will be refundable as long as it occurs before the program start date or after one program session for a 6-week program or summer camp program. Any cancellations made by a participant after the above stated timeline will be non-refundable.

If a participant is suspended from a program due to inappropriate behavioral issues, no refund will be given for that program.

If a medical condition arises that prohibits a participant's ability to participate in the program, a refund will be issued only if a doctor's note is submitted to the staff at the Recreation Center and a prorated percentage of the registration fee will be refunded. For example, if half of the program has occurred you will only be refunded half of your registration fee.