

WORCESTER COUNTY DEPARTMENT OF RECREATION & PARKS REFUND POLICY

Adult Refund Policy

If the staff of the Worcester County Department of Recreation & Parks cancels an entire program, the staff will gladly refund all monies. All refund payments will be paid in the form of a county check issued to the payer.

Other cancellations on the part of the participant must be made prior to one week before the start of the program to be eligible for a refund. Any cancellations made by a participant after the above stated timeline will be non-refundable.

If a participant is suspended from a program due to inappropriate behavioral issues, no refund will be given for that program.

If a medical condition arises that prohibits a participant's ability to participate in the program, a refund will be issued only if a doctor's note is submitted to the staff at the Recreation Center and a prorated percentage of the registration fee will be refunded. For example, if half of the program has occurred you will only be refunded half of your registration fee.